

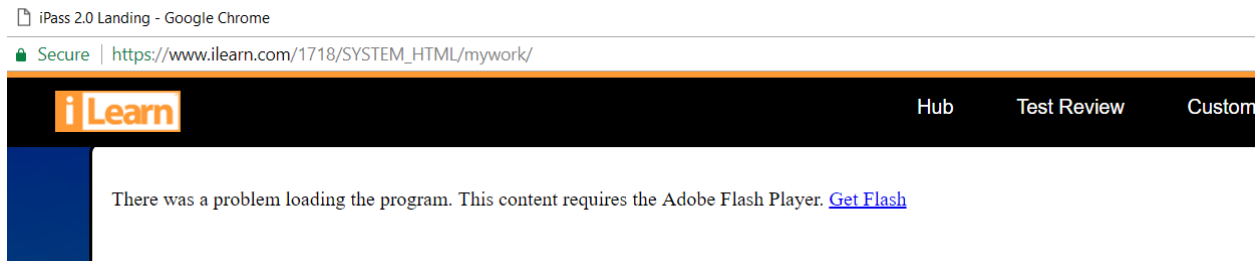
Resolving the Flash message issue in Chrome

Call iLearn technical support at 877-789-2088 X5 with questions or problems

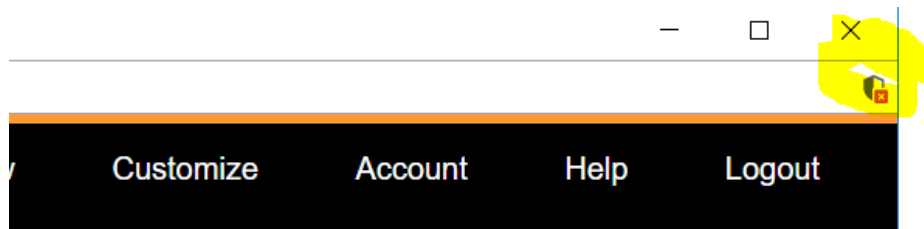
While Chrome and other browsers will continue to support Flash over the next year and likely beyond, browser updates may cause errors like the following to display. It is not necessary to download Flash, but it is necessary to tell the browser it's OK to run Flash.

After a student clicks Start or Teacher clicks a Lesson Practice (which runs Flash), the following message may display.

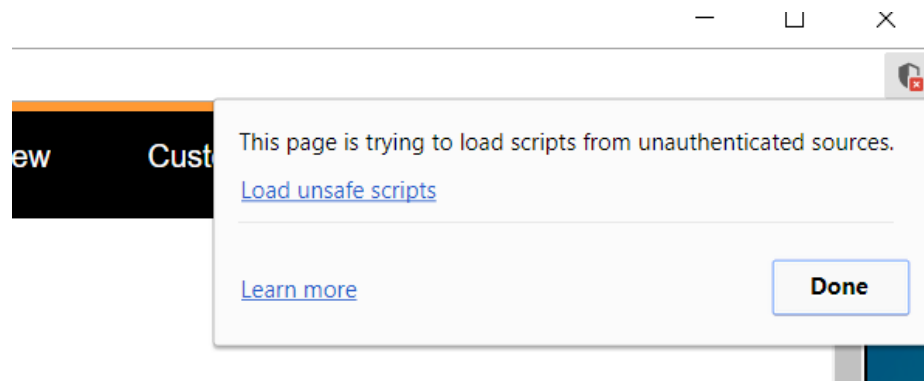
1. Original message (THIS IS ONE OF MULTIPLE WAYS THIS CAN DISPLAY):



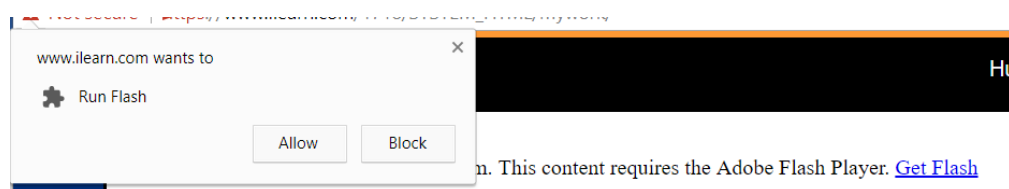
2. In upper right, little red box displays. Click it:



3. The following displays:



4. Click "Load unsafe scripts" which displays the original message in 1 above. Click "Get Flash" again and the following displays.



5. Click "Allow" which returns you to the Hub. Now click Start or Browse Content to use the program.